UNITED STATES OF AMERICA
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

Annual Compliance Report, 2017 Docket No. ACR2017

CHAIRMAN'S INFORMATION REQUEST NO. 14

(Issued February 5, 2018)

To clarify the basis of the Postal Service's FY 2017 Annual Compliance Report (ACR), filed December 29, 2017,[1] the Postal Service is requested to provide written responses to the following questions. Answers should be provided to the individual questions as soon as they are developed, but no later than February 12, 2018.

Inbound Letter Post

1. Please refer to Responses to CHIR No. 5, question 7,[2] and Library Reference USPS–FY17–NP31, January 12, 2018, file "ChIR 1 Q3 - QS Link - YTD 2017.pdf." The Postal Service states that it "prematurely ended its relationship with the [International Post Corporation (IPC)] as provider for QLMS measurement at [the] start of 2017 without arranging for an alternative provider to begin sampling. This resulted in no provider or valid sample size information from January through the first week of March 2017." Response to CHIR No. 5, question 7. However, in file "ChIR 1 Q3 - QS Link - YTD 2017.pdf," the Postal Service provides monthly service performance results for January and February 2017. Please provide the source of the service performance data used in QLMS for the months of January and February 2017. If the Postal Service cannot

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[1] United States Postal Service FY 2017 Annual Compliance Report, December 29, 2017 (FY 2017 ACR).

[2] Responses of the United States Postal Service to Questions 1-10 of Chairman's Information Request No. 5, January 26, 2018 (Responses to CHIR No. 5).

provide a source, please explain how the service performance for January and February 2017 was calculated.

2. Please refer to Library Reference USPS-FY17-29, December 29, 2017, file "FY17-29 Service Perf Report.pdf" (Service Performance Report). The Postal Service states that it relies "on the data for their domestic analogs from EXFC (for Flats) and USPS Tracking (for Parcels)." Service Performance Report at 3. Please specify which parcel products are used to produce performance estimates for International Mail Measurement System.

Marketing Mail

3. Please refer to Library Reference USPS-FY17-11, December 29, 2017, Excel file MM flats.xls, tab "FY VOLUME CARRIER ROUTE" and Library Reference USPS-FY16-11, December 29, 2016, Excel file STD flats.xls, tab "FY VOLUME CARRIER ROUTE."

   a. Please confirm that Library Reference USPS-FY17-11, Excel file MM flats.xls, tab "FY VOLUME CARRIER ROUTE" contains additional data in rows 24 through 30 compared to Library Reference USPS-FY16-11, Excel fiel STD flats.xls, tab "FY VOLUME CARRIER ROUTE." If confirmed, please provide a narrative that explains the purpose of the additional data in Library Reference USPS-FY17-11, Excel file MM flats.xls, tab "FY VOLUME CARRIER ROUTE."

   b. Please provide a narrative that explains how the additional data in Library Reference USPS-FY17-11, Excel file MM flats.xls, tab "FY VOLUME CARRIER ROUTE" is used in the model.

   c. Please explain the rationale for not using the additional data from the tab in Library Reference USPS-FY17-11, Excel file MM flats.xls, tab "FY VOLUME CARRIER ROUTE" cells F25:J29 and cells F35:J35 in Library

Reference USPS-FY17-11, Excel file MM flats.xls, tab "ENTRY PROFILE CARRIER ROUTE."

d. Please explain the rationale for not using the additional data from the tab in Library Reference USPS-FY17-11, Excel file MM flats.xls, tab "FY VOLUME CARRIER ROUTE" cells F25:J29 and cells F35:J35 in Library Reference USPS-FY17-11, Excel file MM flats.xls, tab "BUNDLE SORT CR."

4. The Postal Service states that "[b]undle breakage performance from FY 2016 to FY 2017 increased by 9.4 percent." FY 2017 ACR at 29-30. Please provide supporting data that show the 9.4 percent increase in bundle breakage performance.

By the Chairman.

Robert G. Taub